

TITLE VI

TriCounty Link is committed to ensuring that no person is excluded from participation in or denied the benefits of its services on the basis of race, color, or national origin, as provided by Title VI of the Civil Rights Act of 1964, as amended.

Toward this end, it is TriCounty Link's objective to:

- Ensure that the level and quality of transportation service is provided without regard to race, color, or national origin;
- Identify and address, as appropriate, disproportionately high and adverse human health and environmental effects, including social and economic effects of programs and activities on minority populations and low-income populations;
- Promote the full and fair participation of all affected populations in transportation decision making;
- Prevent the denial, reduction, or delay in benefits related to programs and activities that benefit minority populations or low-income populations;
- Ensure meaningful access to programs and activities by persons with limited English proficiency.

The Executive Director, senior management and all supervisors and employees share the responsibility for carry out TriCounty Link's commitment to Title VI. The Title VI Coordinator is responsible for the day to day operation of the program and receives and investigates Title VI complaints that come through the complaint procedures process.

For additional information on TriCounty Link's non-discrimination obligations, please write to:

Title VI Coordinator,
TriCounty Link
305 Heatley Street
Moncks Corner, SC 29461

TriCounty Link is committed to a policy of non-discrimination in the conduct of business, including its Title VI responsibilities and to the delivery of equitable and accessible transportation services. Any person who believes that he or she has been subjected to discrimination under Title VI on the basis of race, color, or national origin may file a Title VI complaint with TriCounty Link within 180 days from the date of the alleged discrimination. There are several ways to file a complaint:

In Writing

Complaints may be filed with TriCounty Link in writing and may be addressed to:

Title VI Coordinator,
TriCounty Link
305 Heatley Street
Moncks Corner, SC 29461

A copy of the Title VI Complaint Form is located on page 2. We encourage use of the Title VI Complaint Form.

Electronic

Complaints may be filed with TriCounty Link by completing the Title VI Complaint Form and emailing it to: Barbara.flynn@ridetricountylink.com

TriCounty Link will provide appropriate assistance to complainants who are limited in their ability to communicate in English.

TriCounty Link Title VI Complaint Form

Instructions: If you would like to submit a Title VI complaint to TriCounty Link, please fill out form below and send it to:
TriCounty Link
Attn: Title VI Coordinator
305 Heatley Street
Moncks Corner, SC 29461

For questions or a full copy of TriCounty Link's Title VI policy and complaint procedures call: 843-899-4096 or email:
barbara.flynn@ridetricountylink.com

1. Name (Complainant):	
2. Phone:	3. Home Address(Street No., City, State, Zip):
4. If applicable, name of person(s) who allegedly discriminated against you:	
5. Location and position of person(s) if known:	6. Date of Incident:
7. Discrimination because of : <input type="radio"/> Race <input type="radio"/> Color <input type="radio"/> National Origin	
8. Explain as briefly and clearly as possible what happened and how you believe you were discriminated against. Indicate who was involved. Be sure to include how you feel other persons were treated differently than you. Also, attach any written materials pertaining to your case.	
9. Why do you believe these events occurred?	
10. How can this/these issue(s) be resolved to your satisfaction?	

11. Please list below any person(s) we may contact for additional information to support or clarify your complaint (witnesses):

Name:

Address:

Phone:

12. Have you filed this complaint with any other federal, state, or local agency, or with any federal or state court?

Yes

No

If yes, check all that apply:

Federal Agency

State Agency

Local Agency

Federal Court

State Court

If filed at an agency and/or court, please provide information about a contact person at the agency/court where the complaint was filed:

Agency/Court

Contact's Name:

Address:

Phone:

Signature (Complainant):

Date of Filing: